60 of the Hundreds of Standards & Conformance Activities for Retail Services

ANSI

TOWN PLAZA
1-800-555-0100

FASHION
halfprice
DISCOUNT

CHECKOUT
CUSTOMER SERVICE

ELECTRONICS
SALE
-50%

4TH LEVEL ▶▶

SHOPPING CENTER
THIRD LEVEL

ATM

3RD LEVEL ◀◀
FIRE EXIT
EMPLOYEES ONLY

Household Goods
Weekly Deals
SPECIAL OFFER

DONATE

WAREHOUSE

Toys & Gifts

MALL ENTRANCE
EXIT

2ND LEVEL ▶▶

RESTROOMS

PARKING
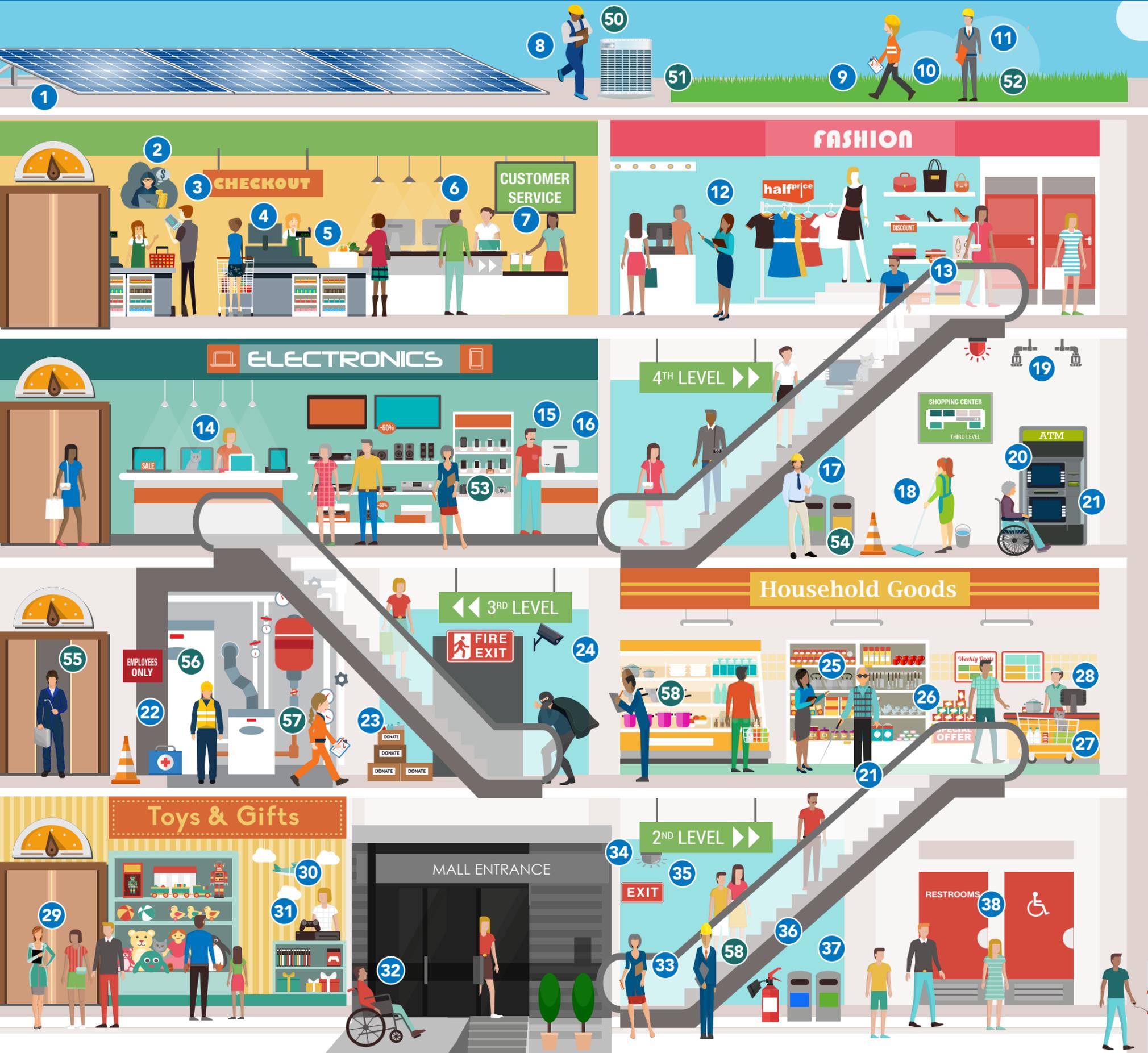
Standards

1. **ANSI/ASHRAE/IES 100-2015,** *Energy Efficiency in Existing Buildings*

2. **ANSI X9.119-2013,** *Retail Financial Services – Requirements for Protection of Sensitive Payment Card Data*

3. **ISO/IEC 27035:2011,** *Information Technology – Security Techniques – Information Security Incident Management*

4. **ASC X9.131-2015,** *Financial Transaction Messages – Electronic Benefits Transfer (EBT) – WIC Retailer Interface Standard for Smart Cards*

5. **ANSI MH 10.8.7-2005,** *Labeling and Direct Product Marking with Linear Bar Code and Two-Dimensional Symbols*

6. **ISO 10002:2014,** *Quality Management – Customer Satisfaction – Guidelines for Complaints Handling in Organizations*

7. **ISO/IEC Guide 76:2008,** *Development of Service Standards – Recommendations for Addressing Consumer Issues*

8. **ANSI/ASHRAE/ACCA 180-2012,** *Standard Practice for Inspection and Maintenance of Commercial Building HVAC Systems*

9. **ASHRAE Guideline 32-2012,** *Sustainable, High-Performance Operations and Maintenance*

10. **NSF Protocol 391,** *General Sustainability Assessment Criteria for Services and Service Providers*

11. **ANSI/ISO/IEC 17024:2012,** *Conformity Assessment – General Requirements for Bodies Operating Certification of Persons*

12. **ASTM E2691-16,** *Standard Practice for Job Productivity Measurement*

13. **ANSI/ASME A17.1,** *Safety Code for Elevators and Escalators*

14. **ISO/IEC 38500:2015,** *Information Technology – Governance of IT for the Organization*

15. **ISO/IEC 20000-1:2011,** *Information Technology – Service Management*

16. **IEEE 20000-2-2013,** *Adoption of ISO/IEC 20000-2:2012, Information Technology – Service Management – Part 2: Guidance on the Application of Service Management Systems*

17. **ASTM E1836/E1836M-09e1,** *Standard Practice for Building Floor Area Measurements for Facility Management*

18. **NSF/ANSI 143-06,** *Environmentally Preferable Products – Hard Surface Cleaners*

19. **NFPA 16,** *Installation of Foam-Water Sprinkler and Foam-Water Spray Systems*

20. **ANSI INCITS 118-1998 (R2003),** *Personal Identification Number – PIN Pad*

21. **B651.1-09 (R2015),** *Accessible Design for Automated Banking Machines*

22. **ANSI/AIHA/ASSE Z10-2012,** *Occupational Health and Safety Management Systems*

23. **ISO 26000:2010,** *Guidance on Social Responsibility*

24. **IEC 62676-1-1 Ed. 1.0 b:2013,** *Video Surveillance Systems for Use in Security Applications – Part 1-1: System Requirements – General*

25. **CSA B480-2002 (R2013),** *Customer Service for People with Disabilities*

26. **ISO/IEC Guide 41:2003,** *Packaging – Recommendations for Addressing Consumer Needs*

27. **ASTM F2372-15,** *Standard Consumer Safety Performance Specification for Shopping Carts*

28. **ISO 13491-2:2016,** *Financial Services – Secure Cryptographic Devices (Retail) – Security Compliance Checklists for Devices Used in Financial Transactions*

29. **ISO 20252:2012,** *Market, Opinion and Social Research – Vocabulary and Service Requirements*

30. **ANSI X9.106-2013,** *Retail Financial Services – Merchant Category Codes*

31. **ISO/IEC 15420:2009,** *Information Technology – Automatic Identification and Data Capture Techniques – EAN/UPC Bar Code Symbology Specification*

32. **ICC A117.1-2015,** *Accessible and Usable Buildings and Facilities*

33. **ISO 9001:2015,** *Quality Management Systems – Requirements*

34. **ANSI/ASA S3.41-2015** *Audible Emergency with Relocation Instructions*

35. **UL 1480 (Ed. 5),** *Speakers for Fire Alarm, Emergency, and Commercial and Professional Use*

36. **ASHRAE Guideline 29-2009,** *Guideline for the Risk Management of Public Health and Safety in Buildings*

37. **ASTM E2831/E2831M-11,** *Standard Guide for Deployment of Blast Resistant Trash Receptacles in Crowded Places*

38. **ICC G3-2011,** *Global Guideline for Practical Public Toilet Design*

39. **ATIS/OBF-TFG-013,** *Industry Guidelines for Toll-Free Number Administration*

40. **ISO 50001:2011,** *Energy Management Systems - Requirements with Guidance for Use*

41. **ISO/IEC 17020:2012,** *Conformity Assessment – Requirements for the Operation of Various Types of Bodies Performing Inspection*

42. **IEC 60364-7-714 Ed. 2.0 b:2011** *Low-voltage Electrical Installations - Part 7-714: Requirements for Special Installations or Locations*

43. **ISO/IEC 17065:2012,** *Conformity Assessment – Requirements for Bodies Certifying Products, Processes and Services*

44. **IEC TR 62837 Ed. 1.0 2013,** *Energy Efficiency through Automation Systems*

45. **ANSI MH 10.8.1-2005,** *Automatic Identification and Data Capture Techniques Used in Shipping, Receiving, and Transport Applications*

46. **CSA S413-2014,** *Parking Structures*

47. **IES RP-20-14,** *Lighting for Parking Facilities*

48. **ASTM E2844-15e1,** *Standard Specification for Demonstrating That a Building's Location Provides Access to Public Transit*

49. **ISO 22320:2011,** *Societal Security – Emergency Management – Requirements for Incident Response*

And many more!

Standards-Based Conformance Activities

ANSI-Accredited Certification Programs for:

50. **HVAC Experts**

51. **Energy Efficient Appliances**

52. **Green Business Managers**

53. **Cybersecurity Managers**

54. **Floor Safety Auditors**

55. **Elevator and Escalator Safety and Maintenance**

56. **Superior Energy Performance**

57. **Facility Management and Safety**

58. **Physical Security Professionals**

59. **Business Continuity Auditors**

60. **Fire Protection Specialists**

And much more!

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